



The George and Fay Young Foundation, Inc.

Client Case Study

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About The George and Fay Young Foundation

Founded in 1993, The George and Fay Young Foundation is a small family foundation. We have found our niche funding a broad range of community needs—primarily in the Dallas/Ft. Worth area. We hope to remain nimble and informed so that our organization can evolve with the needs of the community and remain relevant to our grantees.

Previous Grant Process

As a small organization with a staff of two, our time is quite valuable. Incorporating an online grant management solution provided our organization with an opportunity to streamline our internal workflow while providing a similar opportunity for our grantees.

Before moving to an online solution, we received around 200 paper proposals a year. Again, with limited staff, this workload became daunting at times, and simply managing all the paper became a real challenge. We also encountered some scares with our data storage processes, which was a combination of an obsolete data management program and paper filing.

One of the specific challenges we were looking to remedy was the fact that when staff was forced to travel we became “unplugged” from our workflow. After having made the switch, it is comforting to know that when we travel for business or pleasure, as long as we have an internet connection, we have the ability to manage our grantmaking activities.

Foundant GLM Implementation

First off, the implementation did just what we had hoped and truly streamlined the workflow for both grantee and grantor. The biggest surprise was that the evaluation tool was so in sync with our traditional evaluation methods. The evaluation tool also provides an opportunity for our directors to engage in our process with ease from wherever they are in the world.

Favorite Thing About GLM?

Our overall experience with Foundant has been great. We received everything we were promised. From transitioning to the new system, usability and functionality, and support from Foundant staff, our experience has been just what one could hope for. Not to mention the management team’s desire to continually improve both the staff and end user experience.

Advantages of GLM

- Improved workload management for small staff of two
- Streamlined workflow for applicants
- Allowed anytime, anywhere access to grantmaking workflow for staff
- Enabled Directors to engage in the evaluation process from around the world