



ScanSource Charitable Foundation

# Client Case Study

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## About ScanSource

The ScanSource Charitable Foundation was founded in 1994. We have no staff, but are supported by volunteer board members. Our mission is to assist and support programs that address children and education in the areas where ScanSource, Inc. has an office. Our objective is to help in a larger way than supplying school supplies, for instance, but also to provide volunteer efforts with our funds.

## Previous Grant Process

We wanted to offer organizations an easier way to apply. Our initial application was a Word document that applicants would complete, print, and send with all attachments required. We wanted to make this process easier for applicants and for our reviewers. Our committee members were overwhelmed with a huge stack of applications to review every month, making it difficult. The online capability gives us the ability to view at any time and offer comments. It also allows reviewers to read comments supplied by me, as I know the applicants more than anyone else on the board.

## Foundant GLM Implementation

The benefits we have received from the system include:

- Board members now have a much better understanding of applications.
- Our process is more streamlined.
- Applicants have found the software very user friendly because we created it very much like the paper form we used to use.

### Advantages of GLM

- Board members no longer overwhelmed with huge stack of paper applications
- Internal grant making process much more streamlined
- Application process vastly simplified for applicants, reviewers, and staff

## Welcome Surprise

I think the ability to include my comments on each application has made a world of difference –we used to have one-on-one chats, numerous emails, and a more tedious way to share that information. Overall, working with Foundant and using Foundant GLM has been excellent! We will continue to utilize the software and hopefully streamline our reporting process in the future.