FOUNDANT
technologies

Calgary Arts Development Authority

Client Case Study

Written by: Lauren Simms, Community Investment Program Lead

CALGARY
arts
DEVELOPMENT

About CADA

As The City of Calgary's designated arts development authority, Calgary Arts Development Authority (CADA) provides advice to the City Council on municipal investment in the arts. CADA champions the arts as a key driver of the long-term success of our city. We recognize and celebrate the importance of the arts in the lives of all Calgarians, in all parts of the city. CADA was formed in March 2005, as directed by The City of Calgary's 2004 Civic Arts Policy. Calgary's civic leadership is serious about the arts playing a central role in our city's future –they recognize that a vibrant arts scene is essential to quality of life, and by extension, is fundamental to our city's overall success.

Advantages of GLM

- Affordable system streamlines grant intake for a small staff in a small office space
- Database provides reliable, up-to-date contact information for applicants
- Applicants like system features such as the ability to have multiple contacts from their organizations contributing to the same application at anytime
- Grant assessors like the system because it allows them to review applications at their convenience

A Need for Online Grants Management

Calgary Arts Development's decision to have an online grants management solution is partly because we are a small office, both in terms of square footage and staff. We do not have space in our office to store large, bulky paper files. We needed an affordable system that could help us streamline our grant intake for not only our staff, but also our applicants and volunteer grant assessors.

Foundant GLM Implementation

As a result of implementing Foundant Grant Lifecycle Manager (GLM) we have one source to intake and store applicant contact information, applications, assessment notes, and applicant grants, which can easily be exported and backed up to our internal filing system. When we had a paper intake the process was awkward, and environmentally unfriendly. Also, misplacing key documents was a huge risk. Now, contact information is updated by the applicants themselves and files are easily backed up and searchable.

Welcome Surprise

Our biggest surprise is not GLM itself, though the system has helped us to streamline our grant intake, but the staff at Foundant Technologies. They have been a great help - from answering the most basic technical questions about the system, to adapting and developing new devices within the system, to better supporting our needs as a client - the staff members are service oriented, effective, and efficient.

Future Plans

We are launching two new programs and we'll be using GLM to administer these programs. We are happy with the Foundant software and find that it continues to be adaptive to our needs as our programs grow. CADA has been a client with Foundant for several years, and we look forward to continuing to work with GLM.