

Testimonial: El Paso Community Foundation

Written by: Carol McNeal, Program Officer



“Of particular importance to us is the positive and responsive attitude of everyone at Foundant. Whenever I have encountered a problem and/or communicated a suggestion, the response is terrific.”...Carol McNeal

<p>Highlighted Results</p>	<ul style="list-style-type: none">• Eliminated staff data entry task saving significant time for our employees• Eliminated paper application forms and late submissions• Eliminated need to contact applicants to secure required information (applications cannot be submitted without IRS letters and Board Member lists)• Simplified application form encourages more non-profit organizations to apply for funding• Foundation staff is able to focus more time on strategic activities through the elimination of many tedious, time-consuming tasks
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Challenges with Previous Processes

We had a custom-designed system that was maximized and somewhat difficult to engineer. The system served us fairly well for years, but we had more than outgrown it. We investigated many options to improve our grant making and take it online. We were particularly excited about the affordability of the Foundant software, but also impressed with its capabilities to manage information provided to us without having to repeatedly input applicant and agency information.

Benefits from Implementation of Foundant Grant Lifecycle Manager

Previously, we entered all the grant applicant information ourselves, so I would say having the applicants enter and update their own information at registration and/or logon has turned out to be a huge timesaver for our staff.

Most Welcome Surprises from Grant Lifecycle Manager Solution

I specifically love “Organization Manager.” I work in it constantly to make status changes and many times to glean information quickly about a specific organization. Having the EIN numbers immediately available has saved me a lot of time.

Conclusion

Of particular importance to us is the positive and responsive attitude of everyone at Foundant. Whenever I have encountered a problem and/or communicated a suggestion, the response is terrific.

About the El Paso Community Foundation & the Author

El Paso Community Foundation was established in 1977 as a permanent endowment for the long term benefit of far West Texas, southern New Mexico and northern Chihuahua, Mexico. It serves as a charitable resource to donors, nonprofit organizations and the community at-large. Carol McNeal joined El Paso Community Foundation in 2007 and has worked primarily with its seven supporting organizations during her tenure.